

## BRUNSWICK STRING PINS WARRANTY

Brunswick string pins are warranted to be free from covered defects in material and workmanship for 6 months for wood string pins and 1 year for synthetic string pins from date of purchase. If a defect covered by the terms of this warranty appears within the warranty periods, (based on purchase/invoice date), Brunswick will, at its option, either repair or replace the pins, provided the pins have been maintained in accordance with Brunswick specifications and have been returned for claim verification in accordance with the terms of the warranty. Claims made under the warranty must be made within the warranty periods.

Repair or replacement of pins is the Buyer's sole remedy under this warranty. Replacement pins shall be covered by this warranty for thirty (30) days from the date of replacement or for the remainder of the original warranty period whichever is greater. In no case shall Brunswick be held liable for any special, incidental, or consequential damages. This warranty is made to the original Buyer only and is not transferable without the prior written consent of Brunswick.

**BRUNSWICK MAKES NO WARRANTY, EXPRESS OR IMPLIED (INCLUDING ANY IMPLIED WARRANTY OF THE MECHANABILITY OR FITNESS FOR A PARTICULAR PURPOSE) OTHER THAN THOSE EXPRESSLY SET FORTH HEREIN.** Oral or written statements made by Brunswick dealers, distributors, agents, employees, or sales representatives that are inconsistent with this warranty are not authorized by Brunswick and have no force or effect.

Brunswick **WOOD** String pins, including MAX, Score King, custom and colored pins.

Wood string pins are warranted to be free from covered defects in material and workmanship for 6 months from the date of purchase. The list of approved warrantable defects is listed below.

### WARRANTY COVERS THESE VISUAL DEFECTS:

- Wood core separation
- Glue joint failure.
- Fracture of falling out of pin insert
- Pin neck breakage (prorated based on use)
- Plastic chip-out

### WARRANTY DOES NOT COVER:

- Pins damaged by machinery, including sharp or broken pit end components.
- Pin damage from water-soaked cores.
- Core separating from Surlyn® coating.
- Topcoat discoloring or cosmetic defect
- Pins altered outside of USBC specifications.
- Topcoat coming off due to normal pin wear.
- Pins outside the approved warranty period
- Freight for pins returned for claim verification.

**Brunswick**®

525 West Laketon Avenue · Muskegon, MI 49441-2601 USA  
1-800-Yes-Bowl (Options 1,1,\*) · 1-231-725-4966 (Options 1,1,\*)  
inquiries@brunswickbowling.com · www.brunswickbowling.com

## **Brunswick SYNTHETIC String pins - MAX Life**

Synthetic string pins are warranted to be free from covered defects in material and workmanship for 1 year from the date of purchase. The list of approved warrantable defects is listed below.

### **WARRANTY COVERS THESE VISUAL DEFECTS:**

- Pin breakage
- Neck insert coming apart from pin

### **WARRANTY DOES NOT COVER:**

- Pins damaged by machinery, including sharp or broken pit end components
- Normal wear and tear
- Topcoat discoloring or cosmetic defect
- Out of range/sliding pins
- Pins altered outside of USBC specifications
- Pins outside the approved warranty period
- Freight for pins returned for claim verification

### **HOW TO MAKE A WARRANTY CLAIM**

Within thirty (30) days of learning of a defect, you must contact the Brunswick warranty department or your local authorized Brunswick distributor to file a warranty claim. The proper warranty claim form can be found at [www.brunswickbowling.com/warranty](http://www.brunswickbowling.com/warranty), or contact the Brunswick warranty department at:

**Email:** [brunswickwarranty@brunswickbowling.com](mailto:brunswickwarranty@brunswickbowling.com)

**Phone:** 1-800-YES-BOWL

**Fax:** 231-725-4494

**Mail:** Brunswick Bowling Products  
Attention: Warranty Department  
525 West Laketon Avenue  
Muskegon, MI 49441

Do not ship product back to Brunswick prior to warranty claim confirmation. Defective pins must be held for a period of ninety (90) days after notification is made to the Brunswick warranty department. Brunswick reserves the right to inspect or request return shipment for evaluation. If requested, Buyer must return the products to Brunswick in the original or equivalent packaging, freight prepaid. Brunswick will pay freight costs to ship the repaired or replaced pins to the Buyer on all approved claims. If Brunswick determines that the problem is not covered under this warranty, Buyer will be notified explaining why the claim has been denied and giving him/her the option of having the denied pins returned via freight collect within thirty (30) days of notification.